

HCCUA Membership Benefits

BASIC MEMBERSHIP BENEFITS	Availability
<i>THESE BENEFITS PROVIDED TO ALL HCCUA MEMBERS IN BASIC CHOICE, COMPLETE CHOICE AND EASY CHOICE MEMBERSHIP PROGRAMS</i>	
Telehealth - You and your family will have immediate and convenient access to board certified physicians 24 hours a day, 7 days a week, 365 days a year via telephone, video or secure email - Unlimited Inquiries & 2 consultations/year. Unlimited additional consultations at \$40 ea.	√
Licensed Clinical Counseling - Members receive free access to behavioral health experts 24 hours a day, 365 days a year. Licensed clinical staff are always available by phone for telephonic counseling.	√
ID Theft Protection - A combination of three powerful identity theft services:	√
<ul style="list-style-type: none"> • Identity Theft Monitoring - Keeps track of the activity associated with an identity across multiple data sources in order to detect the type of fraudulent activity that takes place prior to the theft of any individual's identity. 	√
<ul style="list-style-type: none"> • Identity Theft Resolution - If a member discovers that they or a covered dependent are a victim of ID Theft, they will have peace of mind knowing that there are ID Theft specialists who treat every Identify Theft as an emergency and are always prepared to help them when they need it. 	√
<ul style="list-style-type: none"> • Identity Theft Insurance (Not Available in NY) - Members receive up to \$25,000 worth of insurance coverage underwritten by a nationally recognized Insurance Carrier with an "A" or better AM Best Rating 	<i>Not Available in NY</i>
Legal Care Solutions - Members receive the most comprehensive discount legal care solution for individuals and their eligible family members. Includes certain free legal services from a proprietary network of plan attorneys in all 50 states, and significant discounts on other legal services	√
Roadside Assistance - Members enjoy Roadside Assistance provided by Allstate, the oldest Motor Club in the country, which includes towing, jump starts, lost key/lockout, fuel delivery, flat tire changes, minor on-site repairs, trip planning, theft/hit and run rewards and reimbursement for legal defense and trip interruption expenses	√
Entertainment & Travel Discounts - Members get access to thousands of discounts and special deals nationwide and in their backyard, that give them significant savings on things that they do every day, including: Dining, Travel, Hotels, Car Rental, Events & Attractions, Condominium Vacations, Flowers, Worldwide Shopping, Family Recreation, Golf, Movies, Dry Cleaning, Oil Changes...and more	√
Pet Care Savings - Covers all of the pets in the member's household and includes 10%-30% off pet supplies and 25% off medical services from participating network suppliers and veterinarians, plus free 24/7 Pet Assistance Locator Service (PALS Tags)	√
Tech Support - Members will have access to certified, licensed technicians who can solve challenges large or small including software installation, operating system issues, PC maintenance, virus and spyware issues, smart phone applications, drivers, printers, scanners, Internet, E-mail, and much, much more; 1 Hour of Free Service Each Month	√
PREMIUM MEMBERSHIP BENEFITS - COMPLETE CHOICE PREMIER	Availability
Comprehensive Wellness Testing & Profile - Multiple blood tests and a lab report that provides a thorough bio-chemical assessment of almost all the major organs of the body	<i>NOT available within NY, NJ, and RI, or for members residing in those states</i>
Health Advocacy Services - Members and their families get access to their own healthcare advocate who can help them and their whole family navigate the healthcare system and deal with the clinical and administrative issues they have to face to meet their medical, hospital, pharmacy and other healthcare needs.	√
Keylogging Defense System - Our Keylogging Defense System™ eliminates online identity theft by encrypting every keystroke at the keyboard level and then reroutes those encrypted keystrokes directly to your browser. Our Keylogging Defense System bypasses the multiple communication areas that are normally vulnerable to keylogging attacks that could compromise your vital information. Features include: Keylogger Protection • Keystroke Encryption • Browser Toolbar Plugin • Background Monitoring • Cryptocolor Technology	√
Professional Tax Preparation, Advice & Audit Assistance - A comprehensive tax program providing free tax return preparation, deeply discounted tax schedule preparation and unlimited personal and sole-proprietor small business federal taxation advice by toll-free phone/fax/e-mail. All tax and financial assistance is provided by tax attorneys, financial analysts, CPA's, former auditors and/or Enrolled Agents certified by the IRS. All tax and financial advice is backed by a \$1 million liability policy!	<i>NOT available with the Complete Choice Premier 1500 Membership Program</i>
Financial Education and Credit Counseling - This benefit provides you and your family with personalized financial and credit counseling services 24/7, 365 days per year! Personal financial guidance and education is provided by over 1,000 experienced financial counselors. Services include: Free Consultations • Credit & Debt Counseling by Certified Credit Counselors • Online Counseling Sessions • Housing Advisory Services • Online Tools, Articles & Courses	<i>NOT available with the Complete Choice Premier 1500 Membership Program</i>
Premium Roadside Assistance - Members enjoy Roadside Assistance provided by Allstate with Increased benefit limits.	<i>NOT available with the Complete Choice Premier 1500 Membership Program</i>