

# HCCUA Basic Membership Benefits

<b>BASIC MEMBERSHIP BENEFITS</b> <i>THESE BENEFITS PROVIDED TO ALL HCCUA MEMBERS IN BASIC CHOICE, COMPLETE CHOICE AND EASY CHOICE MEMBERSHIP PROGRAMS</i>	<b>Availability</b>
<b>Telehealth</b> - You and your family will have immediate and convenient access to board certified physicians 24 hours a day, 7 days a week, 365 days a year via telephone, video or secure email - Unlimited Inquiries & 2 consultations/year. Unlimited additional consultations at \$40 each.	√
<b>Licensed Clinical Counseling</b> - Members receive free access to behavioral health experts 24 hours a day, 365 days a year. Licensed clinical staff are always available by phone for telephonic counseling.	√
<b>ID Theft Protection</b> - A combination of three powerful identity theft services:	√
<ul style="list-style-type: none"> <li>• <b>Identity Theft Monitoring</b> - Keeps track of the activity associated with an identity across multiple data sources in order to detect the type of fraudulent activity that takes place prior to the theft of any individual's identity.</li> </ul>	√
<ul style="list-style-type: none"> <li>• <b>Identity Theft Resolution</b> - If a member discovers that they or a covered dependent are a victim of ID Theft, they will have peace of mind knowing that there are ID Theft specialists who treat every Identify Theft as an emergency and are always prepared to help them when they need it.</li> </ul>	√
<ul style="list-style-type: none"> <li>• <b>Identity Theft Insurance (<i>Not Available in NY</i>)</b> - Members receive up to \$25,000 worth of insurance coverage underwritten by a nationally recognized Insurance Carrier with an "A" or better AM Best Rating</li> </ul>	<b>Not Available in NY</b>
<b>Legal Care Solutions</b> - Members receive the most comprehensive discount legal care solution for individuals and their eligible family members. Includes certain free legal services from a proprietary network of plan attorneys in all 50 states, and significant discounts on other legal services	√
<b>Roadside Assistance</b> - Members enjoy Roadside Assistance provided by Allstate, the oldest Motor Club in the country, which includes towing, jump starts, lost key/lockout, fuel delivery, flat tire changes, minor on-site repairs, trip planning, theft/hit and run rewards and reimbursement for legal defense and trip interruption expenses	√
<b>Entertainment &amp; Travel Discounts</b> - Members get access to thousands of discounts and special deals nationwide and in their backyard, that give them significant savings on things that they do every day, including: Dining, Travel, Hotels, Car Rental, Events & Attractions, Condominium Vacations, Flowers, Worldwide Shopping, Family Recreation, Golf, Movies, Dry Cleaning, Oil Changes...and more	√
<b>Pet Care Savings</b> - Covers all of the pets in the member's household and includes 10%-30% off pet supplies and 25% off medical services from participating network suppliers and veterinarians, plus free 24/7 Pet Assistance Locator Service (PALS Tags)	√
<b>Tech Support</b> - Members will have access to certified, licensed technicians who can solve challenges large or small including software installation, operating system issues, PC maintenance, virus and spyware issues, smart phone applications, drivers, printers, scanners, Internet, E-mail, and much, much more; 1 Hour of Free Service Each Month	√